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ARKANSAS – Hancock Mortgage Partners, LLC, One Sugar Creek Center Blvd., Suite 1000, Sugar Land, TX 77478, Phone 888-391-8237. Combination Mortgage Banker-Broker-Servicer Licensee – License # 106845

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OHIO – Mortgage Broker Act Mortgage Banker Exemption #MBMB.850223.000;
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Center Boulevard, Sugar Land, Texas 77478

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TEXAS – SML Mortgage Banker Registration; NMLS #229844; One Sugar Creek Center
Boulevard, Sugar Land, Texas 77478; Hancock Mortgage Partners, LLC; Hancock
Mortgage Partners, LLC dba Heritage Mortgage Company

PURSUANT TO THE REQUIREMENTS OF SECTION 157.007 OF THE MORTGAGE BANKER
REGISTRATION AND RESIDENTIAL MORTGAGE LOAN ORIGINATOR LICENSE ACT, CHAPTER
157, TEXAS FINANCE CODE, YOU ARE HEREBY NOTIFIED OF THE FOLLOWING:

CONSUMERS WISHING TO FILE A COMPLAINT AGAINST A MORTGAGE BANKER OR A
LICENSED MORTGAGE BANKER RESIDENTIAL MORTGAGE LOAN ORIGINATOR SHOULD
COMPLETE AND SEND A COMPLAINT FORM TO THE TEXAS DEPARTMENT OF SAVINGS AND
MORTGAGE LENDING, 2601 NORTH LAMAR, SUITE 201, AUSTIN, TEXAS 78705. COMPLAINT
FORMS AND INSTRUCTIONS MAY BE OBTAINED FROM THE DEPARTMENT'S WEBSITE AT
WWW.SML.TEXAS.GOV

TOLL-FREE CONSUMER HOTLINE IS AVAILABLE AT 1-877-276-5550.

THE DEPARTMENT MAINTAINS A RECOVERY FUND TO MAKE PAYMENTS OF CERTAIN
ACTUAL OUT OF POCKET DAMAGES SUSTAINED BY BORROWERS CAUSED BY ACTS OF
LICENSED MORTGAGE BANKER RESIDENTIAL MORTGAGE LOAN ORIGINATORS. A WRITTEN
APPLICATION FOR REIMBURSEMENT FROM THE RECOVERY FUND MUST BE FILED WITH AND
INVESTIGATED BY THE DEPARTMENT PRIOR TO THE PAYMENT OF A CLAIM. FOR MORE
INFORMATION ABOUT THE RECOVERY FUND, PLEASE CONSULT THE DEPARTMENT'S WEB
SITE AT WWW.SML.TEXAS.GOV.

Wisconsin –Mortgage Banker Licensee – License #229844BA